

Making Discipline Stick®

The vast majority of citizen complaints and internal acts of employee misconduct encountered by government agencies are generated by a small number of problem individuals. Unfortunately, **research has revealed** that when disciplinary actions are reviewed by an outside source (i.e. grievance arbitrator or civil service board), **public sector discipline is overturned or reduced about half of the time.**

- ▶ Address the few "bad apples" in your agency who are responsible for the majority of citizen complaints and internal acts of employee misconduct.
- ▶ Identify the 5 most common reasons arbitrators give for overturning a public agency's employee discipline
- ▶ Make discipline STICK in order to hold employees accountable and give much needed "wake up calls" before performance issues become so serious that termination is required or public safety is threatened.

This is a training opportunity for anyone responsible for investigating or disciplining employee misconduct within a government agency.

Who Should Attend:

- ▶ First-line supervisors
- ▶ Human resources personnel
- ▶ Agency leaders



Attorney Matt Dolan Dolan Consulting Group

Matt Dolan is a licensed attorney in the State of Illinois who specializes in training and advising public safety agencies in matters of personnel management liability. His training focuses on helping agency leaders create sound policies and procedures as a proactive means of minimizing their exposure to costly liability. A member of a law enforcement family dating back three generations, he has trained and advised thousands of public safety professionals throughout the United States in matters of legal liability.

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Live-Stream Interactive Course

Two Opportunities to Attend

Session 1 :

Tuesday, October 26
10:00am - 1:00pm, EST

[Register for Session 1](#)

Session 2 :

Thursday, October 28
1:00pm - 4:00pm, EST

[Register for Session 2](#)